



REPORT CARD – FY24

Program/Goal	Grading Period			
	Quarter 1 (July-Sept)	Quarter 2 (Oct-Dec)	Quarter 3 (Jan-Mar)	Quarter 4 (Apr-June)
PRTF Meet Active Child Record Review Compliance	Bogue: A C3: B	Bogue: A C3: A	Bogue: A C3: A	Bogue: A C3: A
PRTF Successful Discharges	Bogue: N/A* C3: A	Bogue: B C3: A	Bogue: A C3: B	Bogue: B C3: A
PRTF Clients are satisfied with services	Bogue: A C3: A	Bogue: B C3: A	Bogue: A C3: A	Bogue: N/A* C3: C
PRTF Customers are satisfied with services	Bogue: N/A* C3: A	Bogue: A C3: A	Bogue: C C3: N/A	Bogue: N/A* C3: A
C3/PRTF Readmissions will be less than 33% <i>(National rate)</i>	C3: A	C3: A	C3: A	C3: A
Functional Family Therapy (Western Kansas) Successful Completion of Program	A	A	A	A
Functional Family Therapy (Western Kansas) Families will engage in FFT post referral	A	B	D	A
Clinical Services Customer Satisfaction	QRTP/C2: A C3: B+	C3: A Bogue: A	C3: N/A (no surveys returned) Bogue: A-	C3: A Bogue: N/A (No Youth in bogue)
Clinical Services – PRTF Aftercare Services are helpful for Case Worker/Families (C3 only for FY24)	A	A	A	A
Kansas Foster Parent Satisfaction	A	N/A	A	N/A
Kansas Foster Care Open Record Review Compliance	A	A	A	A
Timely Completion of Individualized Plan Review***	N/A	N/A	N/A	N/A

***Goal was discontinued due to inaccuracy of report. Improvement steps were developed.

N/A = no information collected during the Quarter

GRADING CRITERIA:

A = Excellent (90%-100%)	C = Okay (70% - 79%)	F = Unsatisfactory (59% or Below)
B = Good (80%-89%)	D = Needs Improvement (60% - 69%)	

*Data not available due to no discharges

** Improvement steps will be developed for anything that scores less than a B.

If you are interested in providing feedback on how EmberHope Youthville can improve services, please talk to a staff member and/or client advisory board.