

<u>REPORT CARD – FY24</u>				
Program/Goal	Grading Period			
	Quarter 1 (July-Sept)	Quarter 2 (Oct-Dec)	Quarter 3 (Jan-Mar)	Quarter 4 (Apr-June)
PRTF Meet Active Child Record Review Compliance	Bogue: A C3: B	Bogue: A C3: A		
PRTF Successful Discharges	Bogue: N/A* C3: A	Bogue: B C3: A		
PRTF Clients are satisfied with services	Bogue: B C3: B	Bogue: B C3: A-		
PRTF Customers are satisfied with services	Bogue: N/A* C3: A	Bogue: A C3: A		
C3/PRTF Readmissions will be less than 33% (National rate)	C3: A	C3: A		
Functional Family Therapy (Western Kansas) Successful Completion of Program	A	A		
Functional Family Therapy (Western Kansas) Families will engage in FFT post referral	А	В		
Clinical Services Customer Satisfaction	А	А		
Clinical Services – PRTF Aftercare Services are helpful for Case Worker/Families	А	A		
Kansas Foster Parent Satisfaction	A	N/A		
Kansas Foster Care Open Record Review Compliance	A	А		
Timely Completion of Individualized Plan Review	А	С		

N/A = no information collected during the Quarter

GRADING CRITERIA:

A = Excellent (90%-100%) C = Okay (70% - 79%) F = Unsatisfactory (59% or Below) B = Good (80%-89%) D = Needs Improvement (60% - 69%)

*Data not available due to no discharges

** Improvement steps will be developed for anything that scores less than a B.

If you are interested in providing feedback on EmberHope Youthville can improve services, please talk to a staff member and/or client advisory board.