



REPORT CARD – FY23

GRADING PERIOD:	Quarter 1 (July-Sept)	Quarter 2 (Oct-Dec)	Quarter 3 (Jan-Mar)	Quarter 4 (Apr-June)
QRTP Residential Youth Satisfaction	B-	A	A	B+
PRTF Residential Youth Satisfaction	A-	A	A	A
QRTP Residential Restraints Percentage of Care Days	D	A	A+	A+
PRTF Residential Restraints Percentage of Care Days	F	A+	A+	A+
QRTP Residential Decrease in Medication Errors*	A+	A+	A+	A+
PRTF Residential Decrease in Medication Errors*	F	B-	N/A	N/A
QRTP Residential Community Placement upon Discharge	A-	F	N/A	N/A
PRTF Successful Discharges	A+	A	A+	A+
Functional Family Therapy (Western Kansas) Successful Completion of Program	A	B	A	A
Clinical Services Client Satisfaction	N/A	A	N/A	A
Kansas Foster Care Youth Satisfaction	A+	N/A	A	A+
Kansas Foster Care Safety in Placement	A	A+	D	D+
Kansas Foster Care Successful Discharges	B	D	C	D+
Texas Foster Care Youth Satisfaction	N/A	A	N/A	A+
Texas Foster Care Safety in Placement	A	A	C	B
Texas Foster Care Successful Discharges	F	N/A	A+	B

N/A = no information collected during the Quarter

GRADING CRITERIA:

A = Excellent (90%-100%) C = Okay (70% - 79%) F = Unsatisfactory (59% or Below)
 B = Good (80%-89%) D = Needs Improvement (60% - 69%)

*Ongoing platform reporting issues caused a temporary discontinuation of this as an agency goal for Q3 and Q4 and EmberHope is currently tracking the data to fix the issues.

** Improvement steps will be developed for anything that scores less than a B.

If you are interested in providing feedback on EmberHope Youthville can improve services, please talk to a staff member and/or client advisory board.